

ELECTRICAL—TH!NK NEIGHBOR VEHICLES—HORN INOPERATIVE—SERVICE HORN REPLACEMENT PROCEDURE

**Article No.
02-24-1**

THINK: 2002 TH!NK NEIGHBOR

ISSUE

Some 2002 TH!NK Neighbor vehicles may exhibit an inoperative horn. This may require a horn retrofit because of a shortage of original level horns during horn replacements.

ACTION

Perform the horn upgrade if the vehicle build date is prior to 6/12/02 and has a inoperative horn with the service part number of 2E3Z-13832-AA. Refer to the following Service Procedure for details.

SERVICE PROCEDURE

The upgrade procedure is as follows:

1. Remove horn.
2. Cut spade connectors off, saving as much of harness wire as possible.
3. Crimp the new horn harness pigtail (2E3Z-14370-AA) into place. There is no polarity.

4. Drill a 10mm hole for the anti-rotation hole feature 13mm above the centerline of the mounting nut for the horn.
5. Install the new horn 2E3Z-13832-AB.

NOTE

THE NEW HORN WILL BE MUCH LOUDER THAN THE ORIGINAL EQUIPMENT.

PART NUMBER	PART NAME
2E3Z-13832-AB	Horn
2E3Z-14370-AA	Wire Harness Pigtail

OTHER APPLICABLE ARTICLES: NONE
WARRANTY STATUS: INFORMATION ONLY
OASIS CODES: 203000, 203200, 206000

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the Bulletin applies to your vehicle.