

## Microphone Location Job Aid

Beginning with certain 2010 model year vehicles the SYNC microphone has been relocated from the interior rear view mirror to a location under the headliner. The following chart provides the location of the microphone for each vehicle for both the 2010 and 2011 model years. All 2009 and prior model year SYNC microphones are located in the interior rear view mirror. Diagnostics and repair procedures for the microphone can be found in the Workshop Manual, SECTION 415-00: Information and Entertainment Systems.

Note - The external service microphone (shown in TSB 10-08-04) that can be used as a replacement for the microphone contained in the rear view mirror may have been installed on certain vehicles. The use of this service microphone would negate the function of the OE rear view mirror mounted microphone shown in the list below. Also, note that the external service microphone is NOT designed or meant to replace a headliner mounted microphone that is used in some vehicles.

Vehicle		Model Year			
Division	Model	2010		2011	
Ford	Crown Victoria	N/A		N/A	
	Edge	Early Build, Prior to 1/4/10, MIC in Mirror	Late Build, On or After 1/4/10, MIC in Headliner	MIC in Headliner	
	Escape	MIC in Mirror		MIC in Mirror	
	E-Series	MIC in Mirror		MIC in Mirror	
	Expedition	MIC in Mirror		MIC in Mirror	
	Explorer	MIC in Mirror		MIC in Headliner	
	F-150	Early Build, Prior to 1/4/10, MIC in Mirror	Late Build, On or After 1/4/10, MIC in Headliner	MIC in Headliner	
	Fiesta	N/A		MIC in Headliner	
	Flex	Early Build, Prior to 1/4/10, MIC in Mirror	Late Build, On or After 1/4/10, MIC in Headliner	MIC in Headliner	
	Focus	MIC in Mirror		MIC in Mirror	
	F-Super Duty	MIC in Mirror		MIC in Headliner	
	Fusion	Early Build, Prior to 11/9/09, MIC In Mirror	Late Build, On or After 11/9/09, MIC in Headliner	MIC in Headliner	
	Mustang	MIC in Mirror		MIC In Mirror	
	Sport Trac	MIC in Mirror		MIC in Headliner	
	Taurus	MIC in Mirror		MIC in Mirror	
Transit Connect	N/A		N/A		
Mercury	Grand Marquis	N/A		N/A	
	Mariner	MIC in Mirror		MIC in Mirror	
	Milan	Early Build, Prior to 11/9/09, MIC in Mirror	Late Build, On or After 11/9/09, MIC In Headliner	MIC in Headliner	
	Mountaineer	MIC in Mirror		MIC In Headliner	
Lincoln	MKS	MIC in Mirror		Early Build, Prior to 11/1/10, MIC in Mirror	Late Build, On or After 11/1/10, MIC In Headliner
	MKZ	Early Build, Prior to 11/9/09, MIC in Mirror	Late Build, On or After 11/9/09, MIC In Headliner	MIC in Headliner	
	MKT	Early Build, Prior to 1/4/10, MIC in Mirror	Late Build, On or After 1/4/10, MIC in Headliner	MIC in Headliner	
	MKX	Early Build, Prior to 1/4/10, MIC In Mirror	Late Build, On or After 1/4/10, MIC in Headliner	MIC In Headliner	
	Navigator	MIC in Mirror		MIC in Mirror	
	Town Car	N/A		N/A	